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# Improving supply chain agility and driving operational efficiencies through visibility and global supply chain alignment



Microsoft ranks among the leading technology companies in the world. It's continued growth and dominance in the market will be fuelled by innovative devices and other hardware products that it manufactures and distributes globally. Its journey to become a world class supply chain organization will be enabled by SAP ARIBA's Collaborative Supply Chain

HEADQUARTERS	INDUSTRY	COMPANY SIZE	WEBSITE
Redmond, Washington	Technology & Devices	120,849	<a href="http://www.microsoft.com">www.microsoft.com</a>

## Business Challenges

- Effectively collaborate with vendors in multiple tiers
- Gain visibility into the extended supply chain
- Integrate, automate and connect planning and execution

## The Resolution

- Leveraged ARIBA Collaborative Supply Chain (CSC) for seamlessly connecting with vendors
- Collaborate on forecast and orders with contract manufacturers and component suppliers
- Enable vendors to self serve, automate transactions and reduce touches
- Provide timely and consistent reports and metrics to manage

## Key Benefits

- Improved collaborative decision making
- Increase the reliability and efficiency of product delivery
- Improved capability to launch new products
- Build in supply chain flexibility
- Increased operational efficiency and visibility across the supply chain, improved alignment, communication and trust
- Single platform and standardization for supplier interactions

## About Intrigo

We empower enterprises for the future.

Intrigo Systems, Inc. is a part of Accenture and an SAP Channel Partner. It is a leading provider of advisory, implementation, and support services. We provide business applications focused on orchestrating customer value networks in the changing SAP Enterprise technology landscape. Intrigo has also helped SAP design Advance Planning & Optimization (APO) and implemented some of the largest successful environments.

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